



Benefits Servicing

Managing benefits is a time-consuming task for employers of all sizes.

Between deductions, tracking premiums, processing terminations and enrollments, and working with insurance carriers, benefits can quickly become a massive undertaking, leaving HR professionals and business owners with little time to focus on other tasks.



This human-backed solution provides efficient, effective, and world-class customer service with accountability and integrity.



With isolved Benefits Servicing, you can turn over the task of managing benefits to our experienced team of benefits experts, freeing up time for your HR team to focus on strategic needs.



Our team will provide the technological support you need for the isolved Benefits module.

isolved Benefits Servicing is handled by three unique teams, each of which is staffed with subject experts in their particular area.

Account Management:

You'll have a Benefit Service Specialist as your point of contact who is well-versed on all the benefits specific to your company, acting as liaison to resolve benefit-related needs and issues.

Auditing/Reconciliation:

This monthly auditing and reconciliation process ensures that all benefit deductions withheld through payroll are processed correctly and the insurance carrier(s) charge the proper premiums for every participant.

Technology:

We offer support for the isolved technology, which offers a simplified open enrollment experience for employers and employees.

We'll handle the most time-consuming benefits administration tasks, including:



Processing enrollments, changes and terminations utilizing carrier feeds



Ensuring correct processing of deductions and employer contributions



Verifying payroll and carrier accuracy



Integrating our services within the framework of your existing agent or broker and insurance carrier(s)



Coordinating with your agent or broker regarding enrollments, changes, and terminations



Collaborating with your agent or broker during the renewal and new plan implementation process

With this service, you can take advantage of a true white-glove benefits experience that is unmatched in the benefits administration industry.

Contact us today at **marketing@HR-Consulting-Group.com** to get started!

Transforming employee experience for a better today and a better tomorrow.



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